



# CENTER POINT - URBANA CSD

## GUIDE FOR ADDRESSING COMPLAINTS & CONCERNS

Developed from Board Policies:  
• [Public Complaints 213.01](#)  
• [Employee Complaints 401.04](#)

**Classroom Teacher or Coach/Sponsor Concern**



*Contact...*  
**Teacher or Coach / Sponsor**

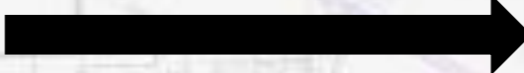
[Staff Email Directory](#)

[Coach/Sponsor Email Directory](#)



**If Not Resolved**

**School or Activity or Department Concern**

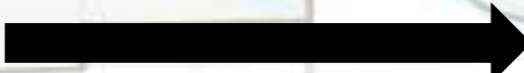


*Contact...*  
**School Principal or Activities Director or Department Director**

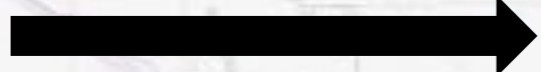
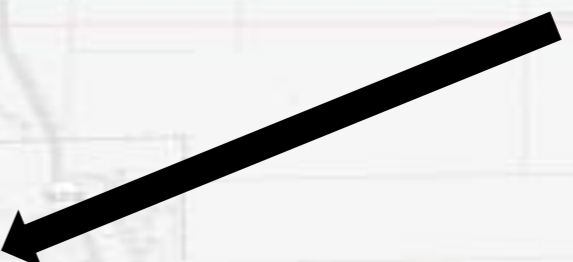


**If Not Resolved**

**District Concern**



*Contact...*  
**District Office which includes:**  
Superintendent,  
Executive Director of Human Resources & Operations,  
Business Manager,  
Accounts Payable, and/or Registrar



**If Not Resolved**

**School Board Concern**



*Contact...*  
**A School Board Member**

[School Board Email Directory](#)



*If you cannot determine who to call... call the District Office at:*  
**(319) 849-1102 ext. 6011**