

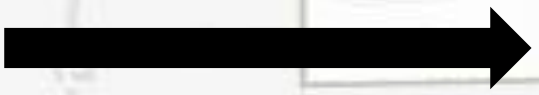


CENTER POINT - URBANA CSD

GUIDE FOR ADDRESSING COMPLAINTS & CONCERNS

Developed from Board Policies:
• [Public Complaints 213.01](#)
• [Employee Complaints 401.04](#)

Classroom Teacher or Coach/Sponsor Concern



Contact...
Teacher or Coach / Sponsor

[Staff Email Directory](#)

[Coach/Sponsor Email Directory](#)



If Not Resolved

School or Activity or Department Concern



Contact...
School Principal or Activities Director or Department Director



If Not Resolved

District Concern



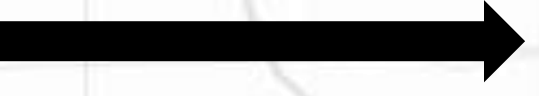
Contact...
District Office which includes:
Superintendent,
Executive Director of Human Resources & Operations,
Business Manager,
Accounts Payable, and/or Registrar

[District Office Email Directory](#)



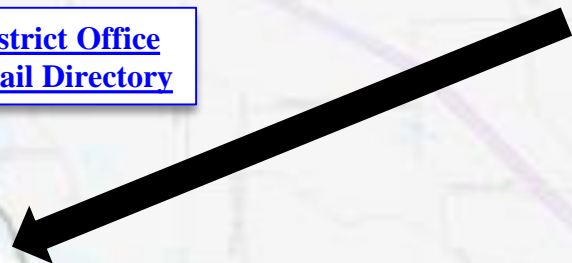
If Not Resolved

School Board Concern



Contact...
A School Board Member

[School Board Email Directory](#)



If you cannot determine who to call... call the District Office at:
(319) 849-1102 ext. 6011